

Ordering Information

To Place An Order

Online: midwayusa.com
Phone: 1-800-243-3220
Fax: 1-800-992-8312
Mail: 5875 West Van Horn Tavern Rd.
Columbia, MO 65203
Hours: Monday-Friday: 8:00 a.m. to 8:00 p.m. CT
Saturday & Sunday: 9:00 a.m. to 5:30 p.m. CT
Closed New Year's Day, Memorial Day,
Independence Day, Labor Day,
Thanksgiving Day and Christmas Day

Methods of Payment

MasterCard, Visa, Discover, American Express, cashier's checks and money orders accepted. Personal and company checks drawn on a US bank in US funds welcome. We reserve the right to hold the order until your check clears.

CID Number

The CID (Card Identification) number is a three or four-digit code printed on the signature panel or front upper corner of your credit or debit card. It is an added security measure for MidwayUSA and our Customers.

COD Orders

We can ship COD for an additional \$9.00 on orders up to \$300 and \$18.00 on orders \$300 and over. Orders under \$300 can be paid by check. Orders \$300 and over must be paid by certified funds (money orders or cashier's checks). We only accept COD orders for product that is in stock when we process your order. COD orders are only shipped UPS ground to the lower 48 States.

Methods of Shipment

We will ship directly to the shipping address you provide at the time of order via UPS or USPS. MidwayUSA cannot accept orders for shipments to APO and FPO addresses. We can ship to military bases in the US.

Customer Pickup Service

Want to avoid delivery charges? While we do not have a retail store, you may pick up your prepaid order at our warehouse in Columbia, MO. Please ask for details when placing your order, or visit our website. Payment by credit or debit card only.

Special Handling Charge

MidwayUSA attempts to keep costs as low as possible to give you great pricing. Since we will accept any size order, there is a Special Handling Charge of \$3.00 for any retail order under \$25.00, and \$4.00 for any dealer order under \$40.00 to offset the additional costs of handling small orders.

Powder & Primer Fees

Primers incur a \$22.50 HazMat fee. Powder incurs a \$22.50 HazMat fee and a set \$9.99 shipping fee for up to 48 lbs. Powder is shipped directly from the manufacturer.

Restrictions

MidwayUSA offers some products that may be restricted by Federal, State and/or Local laws. We do not authorize the right to purchase any products that may be restricted in your area.

Restrictions (continued)

You must be at least 21 years of age to purchase certain products such as airguns, ammunition, black powder products, knives or reloading components. Under Federal law 18 U.S.C. 922(D)(1)-(9), persons with a legal disability are also restricted from purchasing certain products.

When you purchase any of our products, you accept full responsibility to comply with all regulations that apply. You also warrant that you have read this information, are an adult and have no legal disability that would preclude you from purchasing restricted items. Please check your local laws before ordering.

Commodities, technology or software sold by MidwayUSA should only be exported from the United States in accordance with the Bureau of Industry and Security Regulations (BIS). Diversions contrary to US law are prohibited. Please contact BIS for regulatory information prior to shipments outside of the US.

Pricing

Prices shown are current as of time of print. Rarely, a vendor will raise prices after a catalog has gone to print. Because of this, prices are subject to change without notice.

Availability

MidwayUSA makes every effort to have product in stock when you order. Our real-time inventory system means that if the website or a customer service representative says we have a product, you can order with confidence that it will be in stock and quickly on its way to you.

Errors and Omissions

We reserve the right to correct typographic, photographic and/or descriptive errors.

Content and Trademarks

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Comments to the Founder and CEO

Thanks for your business. Larry would like to know what you think about our products and service.

Call 1-573-447-5117,

email larrypotterfield@midwayusa.com

or write to:

Larry Potterfield, Office of the Founder and CEO

MidwayUSA

5875 West Van Horn Tavern Rd.

Columbia, MO 65203

Satisfaction Guaranteed

Customer Satisfaction is our #1 Company Goal. If you are not happy with our products or service, or if you need to return a product, please let us know and we will make every reasonable effort to satisfy you. Contact Customer Service at 1-800-243-3220 or customerservice@midwayusa.com.

